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Building a quality provider network to assist aging adults with services and supports to remain independent.

Ohio Department of Medicaid Agreement Revalidation

The Ohio Department of Medicaid (ODM) resumed provider revalidation notices in June 2023 as part of the federally required unwinding process from the COVID public health emergency. ODM issues a series of notices with the first one delivered 120 days prior to your Medicaid agreement end date. Subsequent reminders are issued at 90 days, 60 days, and a final notice at 30 days. If you receive a revalidation notice, it is imperative that you take action to complete your revalidation on time. All providers are subject to either 5-year or 3-year time-limited provider agreements.

How do you know if you are due for revalidation?

- Check your mail and email
 - Revalidation reminder notices are mailed and emailed to providers who are due for revalidation prior to the end of their Medicaid agreement. The email will be sent from OHPNM@maximus.com and will advise that there is a revalidation correspondence in the Correspondence folder in Provider Network Management (PNM) module. Please check your spam folder for this email.
- View the Correspondence folder in the PNM module.
 - Revalidation notices are posted in the PNM module and can be accessed in the Correspondence folder. Please be sure to select the type of correspondence from the drop down (in this case <Enrollment Notices>), and search for the “Revalidation Notices.” Review the New Enrollment, Updates, and Revalidation YouTube video at:
<https://medicaid.ohio.gov/resources-for-providers/nextgeneration-pnm/nextgeneration-pnm>

There is also a Quick Service Guide located on the PNM Learning Page:
https://ohpnm.omes.maximus.com/OH_PNM_PROD/Resources.aspx

NOTE: If you think you are due for revalidation but have not received notices, please login to the PNM module and verify that the primary contact information is accurate in accordance with your Ohio Medicaid Provider Agreement. All mailers and email notices are directed to the primary contact individual or address identified in the system.

Any questions about the PNM or the revalidation process should be directed to ODM. Provider Integrated Helpdesk: 1-800-686-1516

Updating Contact information in the Ohio Department of Medicaid’s Provider Network Module (PNM)



It is imperative that providers ensure that their information is up to date in the PNM. All mailers and email notices from the Ohio Department of Medicaid and the Ohio Department of Aging are directed to the primary contact individual or address identified in the system. There are training resources located on PNM’s website. https://ohpnm.omes.maximus.com/OH_PNM_PROD/Resources.aspx

You can also review the New Enrollment, Updates, and Revalidation YouTube video at <https://medicaid.ohio.gov/resources-for-providers/nextgeneration-pnm/nextgeneration-pnm>

Provider Rates

As part of ODA’s commitment to ensuring long-term care facilities and in home service providers have the necessary resources to deliver a high quality of care and high quality of life to all individuals, the Ohio Department of Aging and the Ohio Department of Medicaid are pleased to announce updated rates for services through PASSPORT and Assisted Living Waiver.



Please review the appendix to the HCBS Waivers rule located at: <https://codes.ohio.gov/ohio-administrative-code/rule-5160-1-06.1> for the current rates effective 1/1/24.

Rule Updates

With the unwinding of the federal public health emergency and the grind of getting back to “normal”, there have been numerous updates applied to the requirements across multiple provider types. To ensure that you are up to all of the current provider requirements, please visit: <https://codes.ohio.gov/ohio-administrative-code/173> to find the program that you are certified under and review the current rules for the all providers and the specific services you provide.



Providers are also required to sign up for rule updates from the Ohio Department of Aging. Please do so at <https://aging.ohio.gov/>. Scroll to the bottom of the page to subscribe.

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