

FREE LEGAL HELPLINE

Legal Assistance Referrals for Older Adults



Did you know Ohio is one of only 20 states with a free legal helpline for older adults?

Referring older adults to Ohio's Legal Helpline is an important first step that helps extend limited legal assistance resources. Ohio's Legal Helpline, operated by Pro Seniors, provides 30 minutes of free legal information, advice, and referral on any civil matter for residents of Ohio age 60 and over, regardless of income or resources. If more extensive assistance is needed, the helpline will refer consumers to another legal assistance provider or a private attorney in the consumer's area.

How does the Legal Helpline work?

1. Call the Legal Helpline.
2. An Intake Specialist will gather the following information: name, address, demographics, phone number, and the legal question or problem.

The information provided enables the Legal Helpline attorney to quickly focus on answering questions and discussing options within the 30 minute appointment.
4. The Intake Specialist will schedule a telephone appointment with you and a Legal Helpline attorney.
5. The Legal Helpline attorney will call the consumer during the scheduled appointment time.



Most common legal issues for older adults in Ohio:

- Access to benefits such as Medicare, Medicaid, Social Security, Veterans benefits, food assistance, and subsidized housing;
- Medicare and Medicaid eligibility, enrollment, changes, termination, and appeals;
- Medicaid estate recovery;
- Consumer debt due to health care costs;
- Rental housing including issues related to rent, eviction, security deposits, utilities, and conditions of property;
- Home ownership including issues related to foreclosure, predatory lending, and reverse mortgages;
- Consumer protection from fraud and financial exploitation;
- Planning for the costs of long-term services and supports; and,
- Advance directives and supportive decision-making.

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Call the Legal Helpline: 513-345-4160 or 800-488-6070

Telephone appointments are available
Monday through Friday from 8:30 a.m. to 4:30 p.m.